

Fire safety

Keeping homes safe is our top priority. We work closely with authorities, like the Fire Brigade, to achieve this, but we also need your help

What we do to keep you safe?

- Carry out fire risk assessments on all our buildings to identify any action required
- Check fire doors regularly, as they help stop fire and smoke spreading through a building
- Inspect all communal areas regularly to make sure that escape routes are clear
- Provide fire notices and associated signage in the communal area of the building
- Undertake six monthly personal support plans in our sheltered housing schemes

What you can do to help?

- Ensure you understand the Fire Notice instructions for your building (that are displayed on the entrance notice-board)
- Make sure that you and everyone in the household knows what to do in the unlikely event of a fire
- Keep communal areas (corridors, stairs, entrance halls and outside your front door) clear of personal belongings and rubbish
- Never have a barbecue on your balcony and ensure anything stored on the balcony is fireproof
- Call us on **020 8340 6374** if you spot any fire safety issues, such as faulty fire doors or if you see rubbish or other items stored in communal areas

- Test your smoke alarms every month. If an alarm starts beeping, you need to change the battery immediately

Do you need support to evacuate?

In non-purpose built blocks such as street properties there is in the event of fire a requirement to evacuate the building. If you or members of your household need support to evacuate in the event of an emergency, it's important that you let us know. You might need help to evacuate if, for example, you or someone in your household has mobility issues or a visual or hearing impairment. We use the information you provide to help us create personal emergency evacuation plans (known as a PEEP) if support to evacuate is needed. We share the information with the Fire Brigade, so that they can make sure you and members of your household can be safely evacuated in case of an emergency. If it would be helpful to create a personal evacuation plan or if you would like a home advice visit from the Fire Brigade please contact us on **020 8340 6374**.

