

Celebrating Wellbeing Together



Our Wellbeing Event at Abyssinia Court in May was a big success, bringing together tenants, local residents and community organisations for a day of connection, learning and celebration.

The event was planned with our tenants, whose ideas, enthusiasm and hard work helped shape every aspect of the day. From the planning stages through to the decorations and activities on the day itself, tenant involvement was at the heart of what made the event so special.

We were also delighted to welcome community partners who spoke about their work with local communities to improve health information and support for older people.

Most importantly, the event reminded us of the strength of our community. It was inspiring to see so many people come together promote positive mental wellbeing and celebrate the value of working in partnership.



Summer seaside trip

You might have taken part in our survey of preferences for the summer trip.

A trip to the seaside has topped the poll, and we'll be going to Walton-on-the-Naze in Essex on **18th August**. Barbara will be in touch soon with more details!

Office changes

Modern working practices mean that our office space needs are different from how they used to be. We already have a 'hybrid' system of working, where staff sometimes work from home, and several staff are already based at our hubs. This means that our current head office isn't best suited to our needs.

As covered in the last newsletter, we are working closely with our sister organisation Hill Homes from Highgate, and have agreed to share space with them in Wood Green for our 'back-office' services.

We are keeping staffed local offices and meeting spaces for tenants and staff at our hubs at Abyssinia Court, Margaret Hill House and Palm Tree Court, with more staff presence to improve our connection with tenants. The new arrangements will be rolled out over summer 2026 and contact numbers remain as they are. Last year we consulted with tenants at Abyssinia Court about providing more homes and better communal facilities there, and will be talking more about the details of this soon.

Keeping you safe - please allow access

Our repairs team carry out regular checks relating to gas, electrical and fire safety.



These are required by law. We will always try to accommodate a time that suits you, please do make sure that you respond when we contact you about this.

Tenancy contracts state that access must be given for essential work, please help us with this for your own safety.



Complaints Corner

We have been listening to a lot of feedback from tenants about the quality of gardening services since we started the new contract.

Although we have tried to resolve these issues, we haven't seen the required improvements and have made the decision to end the contract and find a new contractor - we will confirm the new arrangements very soon.